

# COVID 19 Update: Our Remote Interpreting Services Are Accessible To You

Now more than ever Propio strongly believes we need to do our part to help serve LEPs during these unprecedented times. There is no denying the importance of telehealth and remote communication. Here at Propio we think it is essential to partner together in order to provide the best patient experience. Propio guarantees you the best overall language service partner by combining high quality interpreting with guaranteed best pricing. Propio will be donating a percentage of all new sales to COVID-19 relief.

## Phone/Video Interpreting

Propio offers all clients an opportunity to connect their staff and patients with interpreters. Setup structure can involve integrating Propio onto your platform or calling into our interpreting line with your phone or tablet. Let us know which option works best for you and we can accommodate.

## Options to Meet your Interpretation Needs



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## Phone/Audio Interpretation

Propio can provide you with audio interpreting through our language hotline or by integrating their system with yours through SIP or APIs. Propio also has a compatible system that can integrate to your platform.

### Why Propio?

- ↻ Fast connection time to interpreters, average call will be connected in less than 20 seconds
- ↻ Best rates in the industry, average telehealth company saves upwards of 30% on monthly invoice when switching to Propio
- ↻ All Propio interpreters are **medically qualified** and create ideal interpreting session for your staff and patients
- ↻ 3rd party dial out capabilities



## Video Interpretation Services

Propio has easy access to video interpreters through user friendly app

### Why Propio?

- ↻ Access Propio video interpreters through user friendly app or pc/google chrome. App can be downloaded on all apple or android devices
- ↻ App is secure and protects all user's information
- ↻ Fast setup

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## Your Preferred Platform

Some clients prefer to use our interpreters on their platform (Zoom, Doxy, G2, and more). Send us a link with date and time you'd like to have an interpreter join you on your platform.

### Why Propio?

- ↪ No minimum required times
- ↪ Flexible on billing structure and scheduling for this method
- ↪ No setup or accounts involved with this process
- ↪ All you have to do is provide us with link to join you

Contact Joe Samoszenko for Additional Information

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